

Referrals

04/28/2020

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Aging and Disability Resource Center

Address / Contacts / Area Served

Address:

Service Contact: (954) 745-9779 ; Hours: Mon-Fri, 8am-5pm

Business Hours:

Websites: <http://www.adrcbroward.org>

Area Served: Broward County

Services

Service Name: **Emergency Home Energy Assistance for the Elderly**

Description: Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the household is experiencing a home energy emergency resulting from a delinquent utility bill, lack of fuel or wood or the receipt of a shut off notice. Payments are for home heating or cooling and other emergency energy-related costs during the heating (October-March) and cooling (April-September) seasons. Payments are made directly to the vendor or by a two-party check to the vendor and client for electricity, natural gas, propane, fuel oil, kerosene or wood. Beneficiaries may receive vouchers to purchase blankets, portable heaters and fans. The program can also help pay for repairs to existing heating or cooling equipment or for re-connection fees. Additional funds with increased benefits may be issued by the President of the United States during seasonal emergencies.

Eligibility: Person applying for Emergency Home Energy Assistance for the Elderly Program (EHEAP) must be age 60 or older; must have documented heating or cooling emergency (received a "Past Due", "Final" or "Disconnection" notice); gross household annual income must be equal or less than 150% of the federal poverty guidelines. Must be a United States citizen or a resident alien who is eligible for Federal Benefits.

Application: Call Aging and Disability Resource Center Intake for a brief phone assessment to determine eligibility and a list of necessary documents needed to complete application. Application completed by appointment only. If utility assistance request exceeds \$600, applicant must prove ability to pay the difference. TTY: (954)745-5689. Income guidelines as found on www.broward.org/HUMANSERVICES/FAMILYSUCCESS/Pages/CommunityActionAgency.aspx website.

Fees: No fee.

Broward County Housing and Community Development Division

Address / Contacts / Area Served

Address: 110 NE 3rd St, Ste 300 , Fort Lauderdale, FL 33301
Service Contact: (954) 357-4900 ; Hours: Mon-Fri, 8:30am-5pm
Business Hours:
Websites: <http://www.broward.org/housing>
Area Served: Broward County

Services

Service Name: **BC Housing Community Develop - Water Sewer Program**
Description: Provides financial and technical assistance to eligible, very-low income homeowners for connection tWater and Sewer Connections Program (\$4,500 maximum grant): Deactivate septic tank system, install new sewer line from house to lateral line, clean out all existing drain lines, as needed. Additionally, funds may be used to take care of those minor items associated with the water/sewer connection or leak repairs. Broward County Housing Finance & Community Redevelopment is accepting applications for its Water/Sewer Programs from eligible Broward residents starting Wednesday, February 8, 2017. Effective February 15, 2017, applications will also be accepted from residents of other eligible areas in Broward County. Due to limited funding, applications will be processed on a first come/first qualified basis.
Eligibility: Very-low income homeowners.
Application: Application must be processed: If you are interested in applying, please complete the attached Minor Home Repair Intake Form and submit it to the Housing Finance and Community Redevelopment Division as indicated on the form. Questions? Contact Patrick Graham at PGraham@Broward.org Or call (954) 357-4900. Income Eligibility: Depends on family size, using this Income Category Chart. For example, a one person household income cannot exceed \$40,600.
Household Size 1 2 3 4 5 6 Maximum Gross Income \$40,600 \$46,400 \$52,200 \$58,000 \$62,650 \$67,300
Fees: No fees

Broward County Human Services Department

Address / Contacts / Area Served

Address: Edgar P. Mills Multi-Purpose Center 900 NW 31st Ave , Fort Lauderdale, FL 33311
Service Contact: (954) 357-6367 ; Hours: Mon-Fri, 8:30am-5pm
Main number: (954) 357-6367 ; Hours: 8:30 AM - 5:00 PM
Business Hours:
Websites: <http://www.broward.org/humanservices>
Area Served: Broward County

Services

Service Name: **Family Success Administration Division (FSAD)**

Description: > ****COVID-19 UPDATE****: ****Location is open to staff only****, applicants are ****not**** encouraged to go on site, for those seeking financial assistance they need to complete the screening process ****online****, and call their respected office based on their location. Provides a number of programs and services to low-income families and individuals, homeless and refugees. Services include Integrated intake, assessment, case management, self-sufficiency programs, emergency assistance (rent, mortgage and utility assistance, life skills/Education groups, in addition to one-stop access to information and referrals: to education, employment, housing, legal aid, budget coaching, family support services, child care, children's services, health services, elderly and veteran services co-located at the Family Success Center.

Eligibility: Some services require that the person has recently experienced any of the following: Loss of employment, household income reduced or unexpected expenses and has received any of the following notices: Eviction notice, mortgage default letter and utility for past due (water or electric), final or shut-off notice.

Application: Emergency assistance only; picture ID, SS cards for family members, additional ID for family members, such as birth certificates may be required for children under 6. Proof of residency: lease, rent receipts, utility bills, school or employment records or mortgage statement and verification of income for all family members, written threat of eviction notice or mortgage default, final or disconnect notice for utilities, proof of reduction or interruption of income in the recent past not caused by applicant, proof of income for the past of 60 days or longer including pay stubs, proof of child support, alimony, award letter from SSA, Veterans, Workers or Unemployment Compensation, proof of self-employment income, tax returns. If there is no income, a notarized support statement from family or friends who have been supporting the person or notarized attestation statement noting that there is no income in the household, proof of expenses for the past 30 days (receipts, proof of assets, if any: bank/credit union statements, CDs, retirement funds, trust funds and ownership of property.

Fees: No fee.

Broward County Human Services Family Success Administration Division

Address / Contacts / Area Served

Address: 2011 NW 3rd Ave North Region Family Success Center , Pompano Beach, FL 33060
Service Contact: (954) 357-5025 ; Hours: Mon-Fri, 8am-5pm (NO WALK-INS, must call for an appointment)
Business Hours:
Websites: <http://www.broward.org/FamilySuccess>
Area Served: Broward County

Services

Service Name: **BC FSA - Family Success Centers**
Description: > ****COVID-19 UPDATE****: ****Location is open to staff only****, applicants are ****not**** encouraged to go on site, for those seeking financial assistance they need to complete the ****screening process online****, and call their respected office based on their location. Low-income individuals and families are assisted toward social and economic stability and self-sufficiency through intake, assessment, and referral. Services provided by Family Success Center staff include emergency assistance for rent and mortgage, food, and self-sufficiency case management. Co-located community providers offer job information and placement, child care information, housing assistance, consumer counseling, substance use counseling and other services tailored to the area served by the center. All requests for financial assistance with FPL bills should be referred to BC Community Action Agency. RENTAL AND WATER BILL ASSISTANCE WILL BE PROVIDED ONLY ONCE EVERY TWO YEARS WITH A MAXIMUM OF THREE TIMES IN A LIFETIME.
Eligibility: Legal immigration status. Must have sustainable income and provide proof of housing emergency (3 day notice, eviction notice, default notice, or foreclosure notice, etc.) Rental and water bill assistance will be provided only once every two years with a maximum of three times in a lifetime.
Application: Appointments are not available. Walk-ins only. Clients must be present before 8am Mon - Thurs for rent/mortgage and utility assistance for mandatory attendance of brief orientation session about the process which begins at 8am SHARP. Late comers will not be accommodated. Those applying for emergency assistance will need to bring the following documentation: - Current Photo ID for head of household - Social Security Cards for all family members - ID for all family members, such as a birth certificate, driver's license depending on specific program requirements - Proof of residency, such as lease, rent receipts, utility bills, school or employment records, mortgage statement - Proof of income for the past 60 days or longer, including pay stubs, proof of child support/alimony, award letters from SSA, Veterans, Workers or Unemployment Compensation, proof of self-employment income, tax returns - Proof of assets, if any, including bank/credit union statements, Certificates of Deposit (CD), retirement funds, cash value of life insurance, stocks, bonds, trust funds, ownership of property - Status of any other assistance applied for, such as WAGES, SSI/SSA, Unemployment or Workers Compensation - Proof of expenses for the past 30 days, bring receipts - Proof of unpaid bills; hard copies of rent or mortgage, utility, eviction or foreclosure notices, collection notices
Fees: No fee.

Address / Contacts / Area Served

Address: 900 NW 31st Ave , Fort Lauderdale, FL 33311
Service Contact: (954) 357-5025 ; Hours: Mon-Fri, 8am-5pm (NO WALK-INS, must call for an appointment)
Business Hours:
Websites: <http://www.broward.org/FamilySuccess>
Area Served: Broward County

Services

Service Name: **Community Action Agency**
Description: The Low Income Home Energy Assistance Program (LIHEAP) assists low income Broward County residents with financial assistance for electric bill payments. Applicants may receive yearly electric assistance from \$150.00 to \$1,075.00 depending on their income and eligibility. Eligible applicants must have gross household incomes at or below 150% of the federal poverty level. LIHEAP payments are made directly to FPL for qualified households. NOTE: Required documents must be presented to receive assistance. Basic documentation requirements are provided in the application. Also administers the FPL Care To Share Program which are funds used to supplement LIHEAP funding when applicants have been denied or when LIHEAP funding is not available.. The Low Income Home Energy Assistance Program (LIHEAP) assists low income Broward County residents

with financial assistance for electric bill payments. Applicants may receive yearly electric assistance from \$150.00 to \$1,075.00 depending on their income and eligibility. Eligible applicants must have gross household incomes at or below 150% of the federal poverty level. LIHEAP payments are made directly to FPL for qualified households. NOTE: Required documents must be presented to receive assistance. Basic documentation requirements are provided in the application.

Eligibility:

LIHEAP: Broward County residents with gross household incomes at or below 150% of the federal poverty level based on household size. Family unit size versus 150% Federal Poverty Guidelines: 1. \$18,210 2. \$24,690 3. \$31,170 4. \$37,650 5. \$44,130 6. \$50,610 7. \$57,090 8. \$63,570. For each additional person add \$6,480. Care To Share: Persons who have experienced a significant loss of income or unexpected expense (a hardship that impacted their income) that prevented them from paying their electric bill, and they have exhausted other government remedies to assist with the payment of their bill. To be eligible applicants must also have a plan of income in place to pay their bills in the future going forward.

Application:

Must present valid Broward Photo ID, social security cards for every household member, birth certificates for children, documentation supporting income is also required and a current lease or mortgage statement. Legal custody papers must be presented for non-biological children living at the residence if they are to be included in size of household.

Fees:

No fee.

Broward Education Foundation

Address / Contacts / Area Served

Address: 2300 W Copans Rd , Pompano Beach, FL 33060
Service Contact: (754) 321-9021 ; Hours: Mon-Thu, 10am-6pm, Sat, 8am-2pm (Teachers) Tue-Thu, 2pm-6pm, Sat, 8am-2pm
Business Hours:
Websites: <http://www.browardedfoundation.org>
Area Served: Broward County

Services

Service Name: **Broward Education Foundation Tools for Schools Broward**
Description: Free school supply store for teachers in low-income, underfunded schools (Title I). The Foundation currently provides teachers and students in the Broward County Public Schools with more than \$1 million in free school supplies. The Tools for Schools Broward Center also welcomes donations of all types of school supplies. Educators interested in our Tools for Schools Broward program should contact the Broward Education Foundation.
Eligibility: Educators teaching in a Title 1 Public School (traditional public schools and charter public schools). To confirm eligibility contact the Broward Education Foundation.
Application: Call for information.
Fees: No fee.

CareConnect USA

Address / Contacts / Area Served

Address: 2019 Sandy Pond Ln , Waxhaw, NC 28173
Service Contact: (888) 452-7841 ; Hours: Mon-Fri, 9am-5pm
Business Hours:
Websites: <http://www.careconnectusa.org>
Area Served: National

Services

Service Name: **Tax Relief Helpline**
Description: For citizens who owe back taxes to the IRS or state, relief is available. This is NOT a tax preparation service. Counselors will discuss options available to reduce amounts owed based upon ability to pay. Callers with less than \$8000 in tax debt should call the IRS directly.
Eligibility: Persons owing more than \$8,000 in back taxes to the IRS or State.
Application: Call and describe your tax bill.
Fees: No fee for the call. There may be a fee for some services.

Community Action Agency, Inc. - Central Florida

Address / Contacts / Area Served

Address: 2703 NE 14th St , Ocala, FL 34470
Service Contact: (352) 732-3008 ; Hours: Mon-Fri, 8am-5pm
Business Hours:
Websites: <http://www.cfcaa.org>
Area Served: Marion County

Services

Service Name: **Low-Income Home Energy Assistance Program (LIHEAP)**
Description: > ****COVID-19 UPDATE:**** **Closed until further notice,** Low-Income Home Energy Assistance Program (LIHEAP) assists low-income households in meeting their home energy needs. The types of assistance provided include payment of heating or cooling bills, utilities that will be disconnected due to non-payment, and deposits for beginning utility service.
Eligibility: LIHEAP poverty income guidelines: residents with gross household incomes at or below 150% of the federal poverty level based on household size. Family unit size versus 150% Federal Poverty Guidelines: 1. \$18,210 2. \$24,690 3. \$31,170 4. \$37,650 5. \$44,130 6. \$50,610 7. \$57,090 8. \$63,570. For each additional person in the household with more than 8 people add: \$6,480.
Application: Must call to obtain an appointment (844) 356-8136 follow the automated prompts, the line is open 24/7. At the time of scheduled appointment you MUST bring: Confirmation number, Photo ID, Social Security Cards (for all household members), ID or Birth Certificate, Two most recent electric bills, and all household Income for 45 days prior to your appointment. Call for more information.
Fees: No fee.

COVID-19

Address / Contacts / Area Served

Address:

Business Hours:

Area Served: National

Services

Service Name: **Stimulus Payments - COVID-19**

Description: > ****COVID-19 UPDATE:**** Information regarding Stimulus Payment. > IRS Non-Filers Enter Payment information to receive stimulus. Go to ****www.irs.gov/coronavirus/non-filers-enter-payment-info-here**** to register

Eligibility: Open to the public.

Application: To find out about Stimulus Payment, do not call IRS please visit the website: www.irs.gov/coronavirus for updates. To register for Stimulus Payment for Non-Filers go to ****www.freefilefillableforms.com/#/fd/EconomicImpactPayment****

Fees: No fee.

Federal Student Aide - Office of U.S. Dept. of Education

Address / Contacts / Area Served

Address:

Business Hours:

Websites: <http://www.fafsa.gov>

Area Served: National

Services

Service Name: **Student Loans Coronavirus and Forbearance Info - COVID-19**

Description: > ****COVID-19 UPDATE:**** Coronavirus and Forbearance Info for Students, Borrowers, and Parents. ****Payments will automatically stop from March 13, 2020, through Sept. 30, 2020.**** To provide relief to student loan borrowers during the COVID-19 national emergency, federal student loan borrowers are automatically being placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment. This suspension of payments will last until Sept. 30, 2020, but you can still make payments if you choose.

Eligibility: Students, borrowers, and parents.

Application: For more information and to apply for aid visit the website at: studentaid.gov/announcements-events/coronavirus.

Fees: No fee.

Florida Department of Children and Families Economic Self-Sufficiency Services

Address / Contacts / Area Served

Address:

Business Hours:

Websites: <http://www.dcf.state.fl.us/ess>

Area Served: Alachua

Services

Service Name: **DCF - Community Partner Network (ACCESS Partner)**

Description: > ****COVID19 Update: **** All ACCESS storefronts and lobbies are currently closed to public access. ******The quickest way to make changes or check the status of your benefits, and avoid any wait time, is to use the ****ACCESS**** Self-Service Portal, which is available 24 hours a day, seven days a week. **** COVID19 Update Ends Local community partner agencies help the Department of Children and Families provide access to public assistance services. The partners help with applying for public assistance, such as SNAP (food stamps), temporary cash assistance, refugee assistance, and Medicaid. Services that may be available include: internet and computer access to an on-line application (quickest way to apply), internet and computer access to check case status, report a change, or complete a renewal of benefits, phone access to the automated information line of the Customer Call Center, and access to paper application forms.**

Eligibility: Must households must meet eligibility rules, such as income, residency, citizenship, and child support cooperation.

Application: To locate a local community partner agency near you, visit the website at:<https://access-web.dcf.state.fl.us/CPSLookup/search.aspx> and follow the instructions.

Fees: No fee.

Healthy Mothers, Healthy Babies Coalition of Broward

Address / Contacts / Area Served

Address: 5546 W Oakland Park Blvd Ste 201 , Lauderhill, FL 33313
Service Contact: (954) 765-0550 ; Hours: Mon-Fri, 9:00am-5:00pm (FUNDING IS AVAILABLE BUT LIMITED!)
Business Hours:
Websites: <http://www.hmhbroward.org>
Area Served: Broward County

Services

Service Name: **Healthy Mothers/Babies - Emergency Basic Needs Assistance**
Description: FUNDING IS AVAILABLE BUT LIMITED! Provides one-time emergency financial assistance (up to \$125 max) for rent/mortgage, utilities(light, water, and landline telephone) (up to \$75.00 max) in a one step process that helps individuals and families in crisis to meet their basic needs and receive navigation to other resources for long-term stability. This program is NOT RESTRICTED TO HEALTHY MOTHERS HEALTHY BABIES clients.
Eligibility: Low income individuals/families in need of financial assistance for rent, utilities (electricity, water, land-line telephone) and basic needs.
Application: FUNDING IS AVAILABLE BUT LIMITED!. Call to receive application. Must call for appointment; Must provide proof of income and Broward County residency.
Fees: No fee.

Hope Outreach Center

Address / Contacts / Area Served

Address: 4700 SW 64th Ave, Ste A , Davie, FL 33314
Service Contact: (954) 321-0909 Ext: 2 ; Hours: Appointment Only. Mon - Fri 9am-3:30pm (Closed for lunch 12:30pm-1:30pm)
Business Hours:
Websites: <http://www.hopeoutreachfl.org/>
Area Served: Broward County

Services

Service Name: **Hope Outreach Center - Emergency Assistance**
Description: Residents of: Cooper City, Dania, Davie, Miramar, Pembroke Pines, Plantation Weston and Hollywood (West of I95). Services Provided: Emergency Food Pantry Financial (Partial) Assistance: Rent/Utilities (Qualifying Cases only)with Eviction/Disconnect notices. Public Benefits Applications: (SNAP/MEDICAID/TANF)
Eligibility: Appointments required for residents of: Cooper City, Dania, Davie, Miramar, Pembroke Pines, Plantation, Weston, Dania or West Hollywood (West of I-95).
Application: Must have picture ID. For financial assistance, must provide proof of eviction notice/utility disconnect notice.
Fees: No fee.

Hope South Florida

Address / Contacts / Area Served

Address: Call for location
Business Hours:
Websites: <http://www.hopesouthflorida.org>
Area Served: Broward County

Services

Service Name: **Hope South Florida - HOPE4Families**

Description: Program provides RAPID re-Housing for homeless families, short to medium term housing assistance in their own apartment, to persons experiencing homelessness who are currently residing in emergency or transitional shelters or on the street in City of Fort Lauderdale city limits. Provides rental assistance, time limited short-term or medium-term: first, last and security plus three month's rent, but not past June 30, 2017. placement must be made in February and March 2017. Also provides utility deposit assistance, move-in expenses, and appropriate ongoing support services with case management. The program is targeting 26 unaccompanied adults (BPHI) and 26 families (HSF).

Eligibility: Homeless families referred through the coordinated assessment system in the Fort Lauderdale city limits.

Application: Documents required: Referral, birth certificates for each family member, US citizens, marriage certificates (when applicable), SS cards, proof of all income. Phase I Referral Contacts: 1. Single Adults - Broward Partnership, Devin Dickerson, Housing Case Manager - DDickerson@bphi.org / (954) 779.3990 ext. 1451 Families - HOPE South Florida - Di'Andre McKay, Housing Specialist/Navigator, DMckay@hopesouthflorida.org / (954) 835.5241 ext. 4225 2. Referral is reviewed for completion of content. The following constitutes a complete referral packet. a. The HSF Referral Form b. The Coordinated Assessment Level II (We ask that clients not complete the coordinated assessment) VI-FSPDAT 2.0 c. State issued picture ID for all adults, Social Security cards for all household members, Birth certificates for all children in the household. Proof of income (at least 3 recent pay stubs or documentation from an employer.) Proof of SNAP (Print out from the State of Florida), Proof of Child Support (Print out from DCF). d. Unemployment determination if any member(s) of household who can work are unemployed. 3. An incomplete referral packet needing to be corrected or having missing forms will be returned. We will not be able to move forward with the referral until the corrected or missing information is received. Phase II Referrals that have been accepted through Phase I, are given to the Housing Director for final review. The Housing Director will decide what program the family being referred best qualifies for. The Housing Director will assign the referral to a HSF program case manager, who will in turn contact person(s) referred as well as, the referring agencies case manager. HSF case manager will schedule an intake appointment with person(s) referred. All referrals are reviewed in the order they are received. We ask that client(s) not be given HSF case management office phone number to follow up on their referral.

Fees: No fee.

Housing Finance and Community ReDevelopment Division

Address / Contacts / Area Served

Address: 110 NE 3rd St, Ste 300 , Fort Lauderdale, FL 33301
Service Contact: (954) 357-4900 ; Hours: Mon-Fri, 8:30am-5pm
Business Hours:
Websites: <http://www.broward.org/housing>
Area Served: Broward County

Services

Service Name: **Housing Finance and Community ReDevelopment Division**
Description: Provides home repair and modification, barrier removal for seniors, and mortgages for first-time home buyers at rates generally below those available through banks. A Mortgage Credit Certificate Program also exists to help reduce home loan financing costs for qualified homeowners. Mortgage Credit Certificate program entitles qualified applicants to a federal income tax credit in an amount of up to \$2,000 annually. This enables qualified owners or buyers, who owe federal income taxes, to benefit from a dollar-for-dollar reduction of their tax bills.
Eligibility: First-time or existing homeowners in Broward County with low to moderate income.
Application: Call and ask for a Housing Counselor.
Fees: No fee up to 120% of the Broward County Median Income.

Junior Welfare Society

Address / Contacts / Area Served

Address: PO Box 39646 , Fort Lauderdale, FL 33339

Business Hours:

Websites: <http://www.juniorwelfaresociety.org>

Area Served: Broward County

Services

Service Name: **Junior Welfare Society - Emergency Assistance**

Description: RESTRICTED REFERRAL: Junior Welfare Society is an all volunteer organization that serves as an emergency resource for social service agency referrals to assist Broward residents in crisis. Provides one-time emergency assistance when all other alternatives have been exhausted and immediate help is needed furnishing readily available funds. They offer rent and utility assistance, clothing, appliances, car repairs, eye glasses, furniture, and medical supplies. REFERRALS MUST BE MADE BY A QUALIFIED SOCIAL SERVICE AGENCY ONLY/REFERRAL FORM CAN BE FOUND DIRECTLEY ON JWS WEBSITE UNDER DONATE; REQUESTS FROM INDIVIDUALS WILL NOT BE ACCEPTED.

Eligibility: Broward residents in need that have exhausted all other resources and referred by a qualified agency or program.

Application: Social Worker/Social Service agency must apply on client's behalf, referral form for assistance can be found directly on JWS website under:
<http://211-broward.org/wp-content/uploads/2012/05/JuniorWelfareSocietyReferralForm.pdf>. Please e-mail form to JWS Projects Chairman at jws.projects@yahoo.com, along with supporting documentation, such as copies of current bills, landlord statements, lease agreement, eviction notice, etc.

Fees: No fee.

LifeNet4Families/Cooperative Feeding Program

Address / Contacts / Area Served

Address: 1 NW 33rd Ter , Fort Lauderdale, FL 33311
Service Contact: (954) 792-2328 ; Hours: Mon-Fri, Meals, 8am-11:30am, showers, 7:30am-1:45pm, mail distribution from, 9:00am-12:00noon. Mobile Pantry Food Distribution continue.
Business Hours:
Websites: <http://www.lifenet4families.org>
Area Served: Broward County

Services

Service Name: **LifeNet4Families - Social Service Food Pantry**
Description: > ****COVID-19 UPDATE:**** LifeNet will provide meals from ****8am-11:30am****, showers are open from ****7:30am-1:45pm****, mail distribution from ****9:00am-12:00noon****, Mobile Pantry Food Distribution continues ****non-contact****. Shower schedule: Every other day 8:30 - 1pm, Must sign in to receive 10 min appointment (Mon - Fri) Clothing: Tuesday and Thursday 9am-2pm Food Stamps Applications: Monday- Friday 9am-11 am (15 applicants daily, First Come, First Served) Provides shower opportunities for homeless individuals, families and children, clothing on specific days. Hot meal is provided Mon-Sat 9am-11am. Also offers mail service, use of telephone, hygiene supplies, and counseling. Housed veterans, the elderly and disabled are given priority services from the food pantry. Once an intake is completed and individual (or family) is established as a client, monthly food package assistance may be available. (Cannot be homeless for monthly food box assistance). To obtain a Homeless Letter you must be a client of LifeNet4families for at least six (6) months. Once approved for the Program by a Case Manager, they may then begin to use this address for up to six months. Directions: From I-95 to Broward Blvd. and head west to N. W. 33 Terrace. Turn right at 33 Terrace. They are on the N. W. corner of Broward Blvd. and N. W. 33 Terrace.
Eligibility: Persons and families in need. Once an intake is completed and individual (or family) is established as a client, monthly food package assistance may be available. Other services available as needed. Must have written referral from a non-profit or faith-based agency or bring a utility bill or lease with current address to qualify for services. Must not be homeless for food pantry.
Application: Walk-ins allowed; no appointment necessary. To receive services from counselor, call first to see if counselor is available. For food assistance : Photo ID required for individual picking up food and social security cards for all household members.
Fees: No fee.

Northeast Focal Point Center for Active Aging

Address / Contacts / Area Served

Address: 227 NW 2nd St , Deerfield Beach, FL 33441
Service Contact: (954) 480-4441 ; Hours: Mon-Fri, 8:30am-4:30pm
Business Hours:
Websites: <http://www.deerfield-beach.com/40/Active-Aging-NEFP>
Area Served: Broward County

Services

Service Name: **NE Focal Point - Emergency Home Energy Assistance (EHEAP)**
Description: Provides financial home energy assistance to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per season. The cooling season runs from April - September and the heating season from October - March. If FPL bill exceeds the maximum financial assistance allowance of \$600, individuals must provide proof of available funds necessary to pay the difference.
Eligibility: US citizen, legal resident living in Broward over 60 years old, have past due/final notice from FPL, meet income requirements.
Application: Call for appointment and pre-screening. Must have a valid picture ID; proof of address and income for all household members.
Fees: No fee.

Service Name: **NE Focal Point - Senior Center**
Description: Provides supportive services to individuals 60 years old and over that help improve their independence and encourages their involvement with the community. Activities include physical fitness/ exercise room, counseling, nutrition, recreation, information and referral, library services, health support shopping assistance and a computer lab. Northeast Focal Point is also a congregate meal site serving lunch beginning at 11:30am, Monday through Friday. Also serves as an EHEAP center for seniors with a final past due or disconnect notice from FPL providing they meet household income guidelines.
Eligibility: Must be over 60 years old and able to function independently. (Call for EHEAP household income restrictions.)
Application: Picture identification and intake/assessment process required, please call Elizabeth Moore for more information.
Fees: No fee for service, donations accepted.

Northwest Federated Womans Club of Broward County Inc.

Address / Contacts / Area Served

Address: 2161 NW 19th St , Fort Lauderdale, FL 33311
Service Contact: (954) 714-3500 ; Hours: Mon-Fri, 8:30am-4:30pm
Business Hours:
Websites: <http://www.nwfwc.org>
Area Served: Broward County

Services

Service Name: **NW Federated Woman's Club - Emergency Home Energy Assist**
Description: Emergency Home Energy Assist provides financial home energy assistance to seniors over the age of 60, who are US citizens or legal residents. Participants must meet annual income criteria to qualify and are eligible for this program only once per season. The cooling season runs from April - September and the heating season from October - March. If FPL bill exceeds the maximum financial assistance allowance of \$600, individuals must provide proof of available funds necessary to pay the difference.
Eligibility: Must be over 60 years old, be a US citizen or legal resident and have past due or final notice from FPL and meet income criteria (150% of poverty level).
Application: Appointment, Photo identification, Social Security card, Medicare card and final notice on light bill required.
Fees: No fee.

SafeLink Wireless - Lifeline Benefits

Address / Contacts / Area Served

Address: 9700 NW 112th Ave , Medley, FL 33178
Service Contact: (800) 723-3546 ; Hours: Mon-Sat, 8am-10pm and Sun, 8am-7pm
Business Hours:
Websites: <http://www.safelinkwireless.com>
Area Served: Broward County

Services

Service Name: **SafeLink Wireless - Lifeline Benefits**

Description: A government supported program that offers a free SafeLink Wireless phone and a 250- minute plan on a monthly basis at no cost to income eligible customers. There are no contracts, no recurring fees and no monthly charges. For additional minutes, buy TracFone Airtime Cards at any TracFone retailer (WalMart, CVS, KMart, Target, Radio Shack, etc.) To qualify, customers must participate in a State or Federal assistance program such as Federal Public Housing Assistance, SNAP (Food Stamps) and Medicaid or have a household income at or below 150% of the poverty guidelines set by your State and/or the Federal Government and no one in the household currently receives Lifeline Service through another phone carrier. In order to ship the free phone you must live at a residence that can receive mail from the US Post Office. No P.O. Boxes can be accepted.

Eligibility: Customers must participate in an assistance program such as Federal Public Housing Assistance, Food Stamps, etc.

Application: Must complete online application.

Fees: No fee for up to 150 minutes of call time per month. Additional minutes can be purchased on at phone cards at local retailers.

Salvation Army - Alachua

Address / Contacts / Area Served

Address: 639 E University Ave , Gainesville, FL 32602
Service Contact: (352) 376-1743 ; Hours: Clothing Voucher: Mon,10:00am-12noon
Business Hours:
Websites: <http://www.salvationarmyflorida.org/gainesville>
Area Served: Alachua County

Services

Service Name: **Clothing Voucher Program**
Description: > ****COVID-19 UPDATE:**** No walk-ins at this time, to request a clothing voucher please email: mayda.rio@uss.salvationarmy.org. They are preparing to move to this phase. Provides clothing vouchers to those in need which can be used to shop in the thrift store.
Eligibility: Open to all who meet income guidelines.
Application: Walk-in to apply (provides 10 vouchers per week on first-come, first served basis).
Fees: No fee.

Salvation Army Inc., The

Address / Contacts / Area Served

Address: 1445 W Broward Blvd , Fort Lauderdale, FL 33311
Service Contact: (954) 524-6991 ; Hours: Mon-Fri, 9am-5pm
Business Hours:
Websites: <http://www.salvationarmyflorida.org/fortlauderdale>
Area Served: Broward County

Services

Service Name: **Rapid Rehousing**
Description: Provides rental assistance to homeless families with minor children residing in emergency or transitional shelters, or in places not meant for human habitation or are fleeing or attempting to flee domestic violence situations. Families must be willing to move to the City of Hollywood or neighboring cities. Families must be willing to meet with a case manager for intake and assessment and case management services.
Eligibility: Families with minor children who are homeless or fleeing domestic violence (DV) situations. See Service Description.
Application: Contact Salvation Army to determine if New Clients are being accepted.
Fees: No fee.

Address / Contacts / Area Served

Address: 1445 W Broward Blvd , Fort Lauderdale, FL 33312
Service Contact: (954) 524-6991 ; Hours: Mon-Fri, 9am-5pm
Business Hours:
Websites: <http://www.salvationarmyflorida.org/fortlauderdale>
Area Served: Broward County

Services

Service Name: **Salvation Army - FPL Care To Share Assistance**
Description: The Salvation Army will take calls for electric (FPL) every Wednesday, the Care to Share Assistance Program provides emergency assistance funds to low income FPL customers who are unable to pay their electric bill due to a crisis situation (must be able to show proof of crisis). A case manager will call back and conduct a brief intake/assessment over the phone. If the family/individual meets eligibility criteria, case manager will schedule and appointment and provide a list of documentation needed.
Eligibility: Eligible customers must: (1) Physically reside in FPL's service area (2) Have an account with FPL or reside at the service location (3) Have identification with the same address as the FPL account (Client does not need to be customer of record to apply for assistance.) (4) Possess a delinquent FPL bill, final notice or disconnect notice (Current bill may also be eligible, if the agency caseworker deems it appropriate.) (5) Be in imminent danger of being disconnected (or have already had service disconnected) (6) Have a plan to pay future bills (7) Show proof of a personal or family crisis (8) Have exhausted other available energy assistance sources, such as government-funded programs (9) Have a household income that falls at or below 150 percent of the federal poverty level.
Application: Call Salvation Army and ask to be placed on the list for electric assistance. Another number to call for electric assistance (954) 712-2636.
Fees: No fee.

School Board - Food and Nutrition Services

Address / Contacts / Area Served

Address: 7720 W Oakland Park Blvd , Sunrise, FL 33351
Service Contact: (754) 321-0216 ; Hours: Mon-Fri, 8am-5pm
Business Hours:
Websites: <http://www.broward.k12.fl.us/foodservice>
Area Served: Broward County

Services

Service Name: **BC Schools - Free and Reduced Price Meals**
Description: All public schools in the Broward County School district provide students free or reduced price meals while in school. Food and Nutrition Services ensures that all children are being served a nutritious breakfast and lunch daily. To apply, a Free and Reduced Meal application should be completed online at www.applyforlunch.com and is available in English, Spanish, Creole and Portuguese. A limited amount of paper applications may be available from the individual school. Reduced price meals are \$0.30 for breakfast and \$0.40 for lunch. Regular prices: Breakfast: \$1.20 in Elementary and \$1.20 in Middle and High School. Lunch may be bought for \$2.00 in Elementary, \$2.35 in Middle and \$2.50 in High School.
Eligibility: Child must be enrolled in public school in Broward.
Application: Complete online applications at www.applyforlunch.com or complete/return to school paper applications (if available).
Fees: No fee to apply. See full description for price information.

Urban League of Broward County, Inc.

Address / Contacts / Area Served

Address: 560 NW 27th Ave , Fort Lauderdale, FL 33311
Service Contact: (954) 584-0777 ; Hours: Mon-Fri, 8am-5pm
Business Hours:
Websites: <http://www.ulbroward.org>
Area Served: Broward County

Services

Service Name: **Urban League - Entrepreneurship Center**
Description: > ****COVID19**** Update: Community Empowerment Center (building) is closed until further notice. Virtual Entrepreneurship Center - Center recommends business owners explore creative and innovative concepts within their business model. Need help? The Center continues to offer virtual orientations for individuals looking to start a small business or business owners who are seeking additional resources. ****Visit www.ulbroward.org/events for updates on sessions.**** COVID-19 ends. Provides technical assistance for those in business and resources for those are interested in starting a business.
Eligibility: Participants must be in business or have a business idea.
Application: Monthly orientations will outline all required information and an overview of services offerings. For more information visit the website at: www.ulbroward.com.
Fees: No fee.

Address / Contacts / Area Served

Address: 560 NW 27 Ave , Fort Lauderdale, FL 33311
Service Contact: (954) 584-0777 ; Hours: Mon-Fri, 8am-5pm
Business Hours:
Websites: <http://www.ulbroward.org>
Area Served: Broward County

Services

Service Name: **Urban League - Urban Tech Jobs Program (UTJP)**
Description: > ****COVID19**** Update: Virtual Jobs and Training - Jobs and Training division is now offering online orientations as they work to mitigate long-term economic instability through employment training, financial coaching, credit repair and resources for families experiencing financial hardship. Visit www.ulbroward.org/events for updates on sessions. COVID-19 ends. Urban Tech Jobs Program (UTJP) is an accelerated technology training program for those who are currently unemployed and have a high school diploma or GED. Gain access to IT certification programs, career counseling, and subsidized work experiences.
Eligibility: Persons ages 18 and older.
Application: Client intake form and assessment required.
Fees: No fee.

Women in Distress of Broward County, Inc.

Address / Contacts / Area Served

Address: PO Box 50187 , Lighthouse Point, FL 33074
Service Contact: (954) 760-9800 ; Hours: Mon-Thur, 9am-9pm and Fri, 9am-6pm
WID Main (954) 760-9800
WID Crisis Line (954) 761-1133
Harmony House, Palm Beach County (800) 973-9922
The Lodge, Miami-Dade County (305) 693-1170
Safe Space, Miami Dade County (305) 758-2546
ABDA, Palm Beach County (800) 355-8547
Business Hours:
Websites: <http://www.womenindistress.org>
Area Served: Broward County

Services

Service Name: **Injunction for Protection Program (IFP)**
Description: > ****COVID-19 UPDATE:**** Women In Distress emergency shelter remains open and fully staffed. They are no longer accepting new intakes to shelter. Their crisis hotline (954-761-1133) will remain open 24/7 and available to assist survivors with safety planning and other resources, including after-hours injunctions. They have closed all of their satellite locations (Hollywood, Pembroke Pines, Holy Cross and Courthouse) and are transitioning to delivering our counseling and therapy services to Outreach survivors via telephone and other electronic means, between 9am and 6pm, Monday through Friday and at other days/times on an emergency basis. Survivors should call our Outreach number, (954) 760-9800, ext. 1400, to schedule an appointment. IFP services are available by calling (954) 326-6302. COVID-19 ends. The Injunction for Protection Project (IFP) provides free legal advice and or representation to survivors and victims of domestic, dating and sexual violence as well as stalking. IFP Project legal representation is dependent on the survivor's eligibility, and an initial conflict check will be completed upon receipt of the referral to ensure there are no legal conflicts of interest before proceeding to client-interview stage. In addition to the Jim and Jan Moran Family Center, services are also provided at a satellite office in Southern Broward County on Wednesdays by appointment only. This project was supported by VOCA-2018-Florida Coalition Against-00058 awarded by the Office for Victims of Crime, Office of Justice Programs. Sponsored by the Florida Coalition Against Domestic Violence-Legal Project (FCADV) and the State of Florida.
Eligibility: Victims of Domestic, Dating and Sexual Violence or Stalking are eligible for services. An initial conflict check is completed upon receipt of the referral. Valid ID required to file initial petition.
Application: Survivors may be referred to the IFP project by a victim advocate after registering for services at WID, or by calling the main number at (954) 760-9800, ext. 1400 to be connected to the paralegal. Another number for service (954) 761-1133.
Fees: No fee.

Address / Contacts / Area Served

Address: Call for location
Service Contact: (954) 760-9800 ; Hours: Mon-Thur, 9am-9pm and Fri, 9am-6pm
Business Hours:
Websites: <http://www.womenindistress.org>
Area Served: Broward County

Services

Service Name: **Emergency Shelter**
Description: > ****COVID-19 UPDATE:**** Women In Distress emergency shelter remains open and fully staffed. We are no longer accepting new intakes to shelter. Their crisis hotline (954-761-1133) will remain open 24/7 and available to assist survivors with safety planning and other resources, including after-hours injunctions. They have closed all of their satellite locations (Hollywood, Pembroke Pines,

Holy Cross and Courthouse) and are transitioning to delivering our counseling and therapy services to Outreach survivors via telephone and other electronic means, between 9am and 6pm, Monday through Friday and at other days/times on an emergency basis. Survivors should call our Outreach number, (954) 760-9800, ext. 1400, to schedule an appointment. IFP services are available by calling (954) 326-6302. COVID-19 ends. Provides a 132 bed, 24 hour emergency shelter, food, clothing and limited transportation, as well as supportive services; such as advocacy, counseling, children's services, therapy for domestic violence survivors. Survivors must be in imminent danger resulting from a RECENT altercation with their spouse or domestic partner.

Eligibility: Any victim of domestic violence (male or female).
Application: Call Women in Distress Crisis Line for assessment/appointment. Identification required.
Fees: No fee.

Service Name: **Outreach Services**

Description: > ****COVID-19 UPDATE:**** Women In Distress emergency shelter remains open and fully staffed. They are no longer accepting new intakes to shelter. Their crisis hotline (954-761-1133) will remain open 24/7 and available to assist survivors with safety planning and other resources, including after-hours injunctions. They have closed all of their satellite locations (Hollywood, Pembroke Pines, Holy Cross and Courthouse) and are transitioning to delivering our counseling and therapy services to Outreach survivors via telephone and other electronic means, between 9am and 6pm, Monday through Friday and at other days/times on an emergency basis. Survivors should call our Outreach number, (954) 760-9800, ext. 1400, to schedule an appointment. IFP services are available by calling (954) 326-6302. COVID-19 ends. The Outreach program provides advocacy, crisis intervention, individual and group counseling, therapy, legal assistance, financial & career education through the Economic Justice Program and support services to women, men and children affected by domestic violence. Satellite locations in Central and Southern Broward available by appointment.

Eligibility: Victims of domestic violence.
Application: Identification preferred; must be medically stable. Another number for service (954) 761-1133.
Fees: No fee.

Service Name: **Youth Counseling and Therapy**

Description: > ****COVID-19 UPDATE:**** Women In Distress emergency shelter remains open and fully staffed. We are no longer accepting new intakes to shelter. Their crisis hotline (954-761-1133) will remain open 24/7 and available to assist survivors with safety planning and other resources, including after-hours injunctions. They have closed all of their satellite locations (Hollywood, Pembroke Pines, Holy Cross and Courthouse) and are transitioning to delivering our counseling and therapy services to Outreach survivors via telephone and other electronic means, between 9am and 6pm, Monday through Friday and at other days/times on an emergency basis. Survivors should call our Outreach number, (954) 760-9800, ext. 1400, to schedule an appointment. IFP services are available by calling (954) 326-6302. COVID-19 ends. Provides individual and/or group counseling and therapy sessions for youth who have been affected by domestic violence.

Eligibility: Must be between the ages of birth and 17 years old for counseling sessions. Must have signed guardian consent form.
Application: Identification required. Parent/guardian must sign consent form for counseling. Additional phone number (954) 760-9800.
Fees: No fee.